



**ELK GROVE TOWNSHIP  
2400 S. ARLINGTON HEIGHTS ROAD  
ARLINGTON HEIGHTS, IL 60005**

**847-437-0300**

**Office Hours 9:00 a.m. – 4:00 p.m.**

### **BUS SERVICE OVERVIEW**

To qualify for this service riders must, complete an Application Form that includes emergency contact information, live within the Elk Grove Township boundaries, (Central Rd-North, Devon Ave-South, Mt. Prospect Rd-East, and Rohlwing Rd-West), and be seniors (55+) or 18 years of age and disabled. The Service hours for the Bus program are Monday through Friday from 10:30 a.m. – 3:00 p.m. We are not able to fulfill any appointment times earlier than 10:30 a.m. nor later than 1:00 p.m. Any/All appointments must be finished by 3:00 p.m.

### **HOW TO RESERVE A RIDE?**

Call 847-437-0300 at least one day in advance to reserve your ride (reservations cannot be left on voicemail or made with the bus driver). Reservations are to be made by 3:00 p.m. the day before your trip so all bus trips may be routed on the Township buses. Our buses can accommodate walkers and wheelchairs with lifts on every bus. Please inform us when you are reserving your ride if you use a walker or wheelchair.

Calls for pick-up times the day of your trip should be made to the Township's main phone number (847-437-0300) between 9:00 and 9:15. You should be ready to go at that time otherwise be aware of the pick-up time you are given and be ready at least 10 minutes before that time. If we do not hear from you by 9:30 a.m. we will be forced to cancel your reservation for that day.

#### **Please note:**

1. Due to the volume of bus riders we can only accommodate one round trip/day.
2. When shopping you should only purchase what you, or your aid/helper, can comfortably carry. Bus drivers are restricted from carrying packages. Passengers are required to be self-sufficient.
3. The Bus Service is available to you for routine Doctor and Therapy appointments. Medical procedures will require passengers to arrange their own ride home.
4. Be sure you are aware of your pick-up time and are at the assigned pick-up location at the assigned time.

## **SENIOR CITIZEN BUS SCHEDULE**

**MONDAY:** Township bus will travel to doctor and beauty shop appointments, grocery stores, senior citizen centers and miscellaneous destinations within Elk Grove Township.

**TUESDAY:** Township bus will travel to doctors' offices and grocery stores. On Tuesday or Thursday each week the buses will travel to Meijer, Wal-Mart and Kohls **OR** there will be a "Special" trip that is arranged. Trips will be posted on the buses prior to the trip or you can contact the Township office (847-437-0300) to ask about any upcoming trips. Please note that some trips may be outside of the Township boundaries and will vary due to bus maintenance and vacation schedules.

**WEDNESDAY:** Township bus will travel to doctor and beauty shop appointments, grocery stores, senior citizen centers and miscellaneous destinations within Elk Grove Township.

**THURSDAY:** Township bus will travel to doctors' offices and grocery stores. On Tuesday or Thursday each week the buses will travel to Meijer, Wal-Mart and Kohls **OR** there will be a "Special" trip that is arranged. Trips will be posted on the buses prior to the trip or you can contact the Township office (847-437-0300) to ask about any upcoming trips. Please note that some trips may be outside of the Township boundaries and will vary due to bus maintenance and vacation schedules.

**FRIDAY:** Township bus will travel to doctor and beauty shop appointments, grocery stores, senior citizen centers and miscellaneous destinations within Elk Grove Township.

**Please note:**

1. Dialysis and doctor appointments will always take precedence when scheduling.
2. Monetary donations are accepted and help defray the cost of operating the Elk Grove Township bus service. **Tiping the driver is not allowed.**